

The Water Connection



A Newsletter Prepared by Crystal Springs Water District

Issue 10

June 2020

Office Hours

Closed Until Further Notice.

Office Phone

(541) 354-1818

Emergency

(541) 806-3818

Office Email:

office@cswdhr.com

Supt. Fred Schatz

Email:

fred@cswdhr.com

Bills are mailed

on the 1st, and

are due on the 15th of every month.

Website:

www.cswdhr.com

Board Meetings

July 23, 2020

Go to cswdhr.com to see options for remote meetings and changes of times and dates.

Crystal Springs Water District Office Closure

Crystal Springs Water District office is currently closed due to COVID-19 pandemic. We will be evaluating our risk to staff and the community on determining when our office will be re-opened. We appreciate your patience as we all get through these trying times together.

Payment Options:

Drop payments in our drop box located at our District Headquarters.

Automatic Payment - Sign up for auto pay and have your bill paid automatically from your checking or savings account.

Over the Web - Access your account online using Pay Bill Online or pay by Visa, MasterCard, or Discover.

By Phone - Call (541)-354-1818 to pay over the phone with your Visa, MasterCard, or Discover.

We are currently requesting that you avoid paying with cash or checks, but understand if that's your only option. Our staff is working to protect their health by taking precautions when handling these payments. If you need to make a cash payment we ask that you call ahead and we will make arrangements to assist you.

Crystal Springs Water District Rate Increase

Our next Board meeting will be held at the Wy 'East Fire Station July 23rd. The Board of Commissioners will be reviewing the five year rate plan that was adopted in 2017. In light of the pandemic they are considering a freeze at our current rate. We would then continue with the remaining rate increase in 2021. We are in need of these increases to pay for debt servicing on current projects and future planned projects. The majority of our pipelines are beyond their life expectancies and failure rates are increasing. We must make investments or service and quality will suffer. If you would like to provide testimony for the meeting please email office@cswdhr.com. We will include these in our monthly Board packet.

2020 Census Data

It is important to our District that you complete the 2020 Census.

Federal funding and grants use census data.



Keep small town communities connected.

What makes a small town great is its community, and that's why your response to the 2020 Census is so important. It can impact funding for things that keep us connected, like local roads, bridges, public transportation, and more.

[2020CENSUS.GOV](https://2020census.gov)

D-HP-RU-EN-024

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2020

Nada que temer, mucho que ganar.

Cuando participas en el censo, tus respuestas están protegidas y nadie puede compartir tu información personal con ninguna entidad del gobierno, esto incluye al ICE, el FBI o la policía. Cada 10 años, los datos del censo ayudan a determinar cómo se distribuyen los fondos federales en nuestras comunidades para que se beneficien con:

- > Más programas educativos
- > Clínicas de salud
- > Centros recreativos
- > Programas de almuerzos escolares
- > Centros comunitarios para adultos mayores

El censo es nuestra oportunidad de contribuir para que haya un mejor futuro en nuestra comunidad.

Para más información visita
[2020CENSUS.GOV/ES](https://2020census.gov/es)

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a tu futuro
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