

The Water Connection



A Newsletter Prepared by Crystal Springs Water District

Issue 9 April 2020

Office Hours

Closed Until Further Notice.

Office Phone

(541) 354-1818

Emergency

(541) 806-3818

Office Email:

office@cswdhr.com

Supt. Fred Schatz

Email:

fred@cswdhr.com

Bills are mailed

on the 1st, and

are due on the 15th of every month.

Website:

www.cswdhr.com

Board Meetings

3pm on the

third Thursday

Go to cswdhr.com to see options for remote meetings and changes of times and dates.

Our offices will be closed to the public until further notice.

The office is still staffed, please call (541) 354-1818 .

COVID-19

Crystal Springs Water District (CSWD)

Dear Customers,

The spread of COVID-19 may necessitate changes in the way we interact, but it does not change what we do. The District will continue to operate and will continue to deliver the same high-quality tap water we have been providing.

CSWD will adjust response plans as needed to ensure continuity of operations and is taking the following initial actions to keep our employees, partners, contractors and vendors safe and healthy:

- * Observing all CDC recommendations, including requiring self-quarantine for employees who:
 - * have been exposed in close proximity to someone who has/may have the virus
 - * exhibited flu like symptoms
 - * are vulnerable to infections
- * Reducing or freezing all nonessential business travel.
- * Using remote and virtual methods to meet with members of the public and vendors, where possible.
- * Postponing all CSWD meetings.
- * Increasing the cleaning and disinfecting of work areas.
- * Distancing personnel by having some employees work from home, where possible, to reduce potential exposure to essential employees and those whose jobs cannot be done remotely.

We are committed to ensuring your water quality, reliability and security because we know you depend upon it every day.

Thank you,

Frederick W. Schatz
Superintendent

Payment Options:

Drop payments in our drop box located at our District Headquarters.

Automatic Payment - Sign up for Auto Pay and have your bill paid automatically from your checking or savings account.

Over the Web - Access your account online using **Pay Bill Online** and pay by Visa, MasterCard, or Discover.

By Phone - Call 541-354-1818 and pay over the phone with your Visa, MasterCard, or Discover.

We are currently requesting that you avoid cash and checks but understand if that's your only option. Our staff is working to protect their health and taking precautions when handling these payments.

***NO NEED TO STOCKPILE BOTTLES WATER ***

Our tap water is safe to drink, and bottled water isn't necessary. Public water systems such as CSWD meet or surpass strict federal and state standards set forth by the U.S. Environmental Protection Agency and Oregon Health Authority. Our operators will continue working 24/7 to provide safe and reliable water for those we serve.

CORONAVIRUS PREVENTION



AVOID



KEEP CLEAN



DISINFECTANT



SYMPTOMS AWARE

Sign up for text messaging alerts from CSWD!

Boil Water Notices—Constructions Alerts

We will keep you notified in emergencies. Sign up online, call the office or email at office@cswdhr.com to provide us with your updated phone numbers, email and addresses.

Sign up for email alerts !

Keep You informed of additional changes due to COVID-19